

VENDOR NAME: AT&T Corporation**SERVICE/PRODUCT NAME: AT&T Conferencing**

AT&T Global Audio Conferencing (Reservationless)

ATT Global Audio Conferencing will allow a single participant to connect to a conference bridge via direct dial or a toll free number within the domestic United States. This service may also be used when the caller requests the conferencing platform dial-out to a number they specify within the domestic US.

AT&T Global Audio Conferencing is a network based audio conferencing solution providing enhanced features, optimized call flows, strengthened reliability, availability and integration with Web-based collaboration applications. Customers have the flexibility of utilizing conferencing capabilities (using both PSTN and IP networks) to maximize their communications investment. AT&T Audio Conferencing may be used as a standalone service or integrated with other AT&T web-meeting services such as AT&T Conferencing with Zoom.

AT&T Reservationless Service adds value to your conferencing capabilities by providing a wide array of hosting commands on a call-by-call basis. The following conferencing options are available for audio conferencing and can be provisioned accordingly when associated with a Zoom host account.

- Toll-free dial in Reservationless access
- Caller paid dial in Reservationless access
- Host Dial-Out (click to call me)
- IP to IP Reservationless access (special rate for customers dialing into a conference bridge from a location that uses AT&T IP Flexible Reach SIP connectivity to the public switch telephone network (PSTN)).

AT&T Conferencing with Zoom

AT&T Conferencing with Zoom is a cloud-based, real-time, multi-tenant collaboration and productivity solution. The Service provides Customers with an array of collaboration tools including content sharing, group messaging and presence along with audio, video and web-conferencing capabilities. Separate Internet access is required to use the Service.

Zoom Meetings is an audio, web and video conferencing solution. Users can host up to 300 participants per meeting. HD Video, Data Sharing, Breakout sessions and a full set of collaboration features are available with the Service.

AT&T Conferencing with Zoom telephony integration allows Registered Users to use Zoom Call Me to dial out to join a Participant to a session, perform audio monitoring functions such as mute, unmute, and expel Participants and view who is speaking. Each leg of an audio conference bridge that utilizes the Call Me function will incur a cost per minute for as long as they are on the audio bridge.

Zoom Named Host licenses are purchased and assigned to individuals within an agency organization. Each Named Host license has a monthly recurring charge which entitles the user to host unlimited number of web meetings monthly, including voice over computer usage. Each meeting can have up to 300 participants.

Features included in the monthly license price:

- Up to 300 participants per web meeting, including host.
- Participants join from mobile, tablet, desktop, telephone
- Audio options for attendees (Voice over Computer, Call-In, Call-Out, and Global Toll-Free)
- Share any content, including video clips with audio
- Simultaneous screen sharing
- Unlimited cloud recording
- Recorded meeting transcription
- Personal meeting URL
- Mobile apps (Android/iOS) that allow you to schedule, start, or join a meeting – even present content from your phone or tablet
- Video Breakout Rooms for small group work
- Whiteboard options
- Polling during meetings
- Chat
- Question/Answer
- Scheduling via email (i.e. Microsoft Outlook)

Global Conference Service II Option with Event Conferencing Features

Feature	Description
Professional Moderator	Provides pre-conference support, dialing out to participants, professional introduction and closing, monitors and adjusts sound quality, manages Q&A and Voting & Polling, creates Subconferences for small group discussion.
Communication Line Specialist	Provides “behind the scenes” support to handle logistics of a conference call.
Offline Specialist	Available by dialing *0 and provides support services such as checking for noise online and dialing out to participants.

Online Specialist	Provides support during the pre-conference, dialing out to participants and monitors and adjusts sound quality.
Specialist Led Q&A	“On the fly” support during a conference call if a Professional Moderator was not reserved to perform this function.
Specialist Led Voting & Polling	“On the fly” support during a conference call if a Professional Moderator was not reserved to perform this function.
Specialist Led Subconference	“On the fly” support during a conference call if a Professional Moderator was not reserved to perform this function.
Conference Recording	Allows for recording of a conference and playback. (Copies of recorded conferences provided for download and/or via CD)
Participant Name Capture	On an operator assisted dial-in conference call, operator captures participant names and creates participant list
Participant Name Capture Plus	Includes features of Participant Name Capture plus allows operator to capture up to two additional pieces of information for participants.
Conferee Screening	On an operator assisted dial-in conference call that allows for added security by using participant screening criteria such as name and other data points.
Rebroadcast	Allows for a recording of a live or “staged” conference to be played over a live conference call at a later time.
Reserved Ports Unused	Reserved Ports that were not used during the reserved conference event.

Capacity Management / Exceeds capacity

All Live events are billed based upon scheduled number of attendees/pricing tier. All Live events have a 10% attendee buffer. The attendee buffer provides an extended attendee limit equal to 10% of the scheduled event attendee limit. For example, an event scheduled for a number of 1,000 attendees has an attendee buffer of 10% of 1,000 (equaling 100) for a total attendee limit of 1,100.

Reserved Ports Unused

When a conference call is scheduled, ports need to be reserved by the Customer for the number of anticipated participants. AT&T will assess a fee for the Reserved Ports that were not used during the conference call as follows:

- If no one joins a scheduled conference call, then the Reserved Ports Unused fee is applied to the total number of Ports originally reserved by the Customer.
- If some but not all of the participants originally scheduled to attend the conference call participate, then the Reserved Ports Unused fee is applied to the number of unused ports that are less than 80% of the original number of reserved ports. (Example: Customer reserves 300 Ports. Only 200 Ports are used. The fee for the Reserved Ports Unused will be assessed on 40 Ports.)

For the following types of calls, AT&T will assess a fee for Reserved Ports that were not used by the Customer during the conference call:

- Conference call is reserved for up to 200 ports with Operator Assisted Dial-In or Operator Dial-Out, or one of the following features:
 - Professional Moderator
 - Communication Line Specialist

- Offline Specialist
- Online Specialist
- Participant Name Capture
- Participant Name Capture Plus
- Conference Screening
- Rebroadcast
- Conference call is reserved for greater than 200 ports but less than 1,000 ports.
- Conference call is reserved for 1,000 or more ports.

For calls reserved with less than 1,000 Ports, the Customer may reduce the number of Ports reserved by giving AT&T 24 hours advance notice prior to the scheduled conference start-time. For calls reserved for 1,000 or more Ports, the Customer may reduce the number of Ports reserved by giving AT&T 48 hours advance notice prior to the scheduled conference start time.

If the Customer adjusts the number of reserved Ports as described, AT&T will assess the Reserved Ports Unused fee against the adjusted number of reserved Ports.

VENDOR NAME: AT&T Corporation

SERVICE NAME: AT&T CONFERENCING

Activity (Add, Delete, Change)	Date of Vendor Request	Date Approved By DAS	Item	Item Code	Description of Service/Equipment	Unit	Non- Recurring Unit Cost	Recurring Unit Cost
AT&T Global Audio Conferencing (Reservationless)								
Add	07/02/19	07/16/19	1		IP to IP Access / IP to IP Direct Dial/Reservationless / IP to IP Access / United States / USA	per minute		\$0.03
Add	07/02/19	07/16/19	2		Reservationless Automated Dial In (RADI) / United States / USA / Caller Paid / Standard	per minute		\$0.03
Add	07/02/19	07/16/19	3		Reservationless Automated Dial In (RADI) / United States / USA / Toll Free / Standard	per minute		\$0.03
Add	07/02/19	07/16/19	4		Dial-Out (Call Me) / United States / USA / Dial-Out / Standard	per minute		\$0.03
Global Conference Service II Option with Event Conferencing Features								
Add	07/02/19	07/16/19	5		Professional Moderator	30 Minutes or fraction thereof		\$50.00
Add	07/02/19	07/16/19	6		Communication Line Specialist	30 Minutes or fraction thereof		\$50.00
Add	07/02/19	07/16/19	7		Offline Specialist	30 Minutes or fraction thereof		\$50.00
Add	07/02/19	07/16/19	8		Online Specialist	30 Minutes or fraction thereof		\$50.00
Add	07/02/19	07/16/19	9		Specialist Led Q&A	Flat Rate	\$50.00	
Add	07/02/19	07/16/19	10		Specialist Led Voting & Polling	Flat Rate	\$50.00	
Add	07/02/19	07/16/19	11		Specialist Led Subconference	Flat Rate	\$50.00	
Add	07/02/19	07/16/19	12		Conference Recording	60 Minutes or fraction thereof		\$20.00
Add	07/02/19	07/16/19	13		Conference Recording Copy Download		\$35.00	
Add	07/02/19	07/16/19	14		Conference Recording Copy CD		\$40.00	
Add	07/02/19	07/16/19	15		Participant Name Capture	Per Connection		\$2.00
Add	07/02/19	07/16/19	16		Participant Name Capture Plus	Per Connection		\$2.25
Add	07/02/19	07/16/19	17		Conferee Screening	Per Connection		\$2.25
Add	07/02/19	07/16/19	18		Rebroadcast	Per Conference		\$100.00
Add	07/02/19	07/16/19	19		Reserved Ports Unused	Per Port		\$2.50
AT&T Conferencing with Zoom								
Add	07/02/19	07/16/19	20		Zoom Named User License (for included features see description page)	per license	\$0.00	\$11.40